GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3433
ANSWERED ON:15.12.2005
NON - AVAILABILITY OF TICKETS UNDER TATKAL RESERVATION SCHEME
Kaushal Shri Raghuvir Singh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware of the fact that the passengers who desire to get reservation tickets under the Tatkal Reservation Scheme (TRS) are facing a great problem in some Mail/Express/ Superfast trains particularly Kota Junction bound trains;

(b) if so, the reasons therefor;

(c) whether the Government has received complaints regarding non-availability of tickets under the TRS during the last three years;

(d) if so, the details thereof;

(e) the policy of the Government for providing tickets under TRS;

(f) since when the TRS has not been reviewed; and

(g) the steps taken/proposed to be taken to provide tickets to the passengers under the TRS and review the TRS?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) to (g) The earlier Tatkal Scheme was reviewed and a revised Tatkal scheme issued in August 2004, in which many of the shortcomings of the earlier scheme were removed e.g.

(i) Instead of only few trains, in the revised Tatkal scheme almost all Mail/Express trains are covered.

(ii) There is no requirement of Identity Card in the revised scheme.

(iii) Tatkal booking has been done 3 days in advance instead of one day at present.

(iv) Complaints were received in respect of Tatkal scheme, with respect to Identity Card etc. However, no separate statistics is maintained of such complaints centrally.